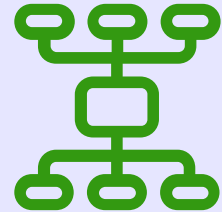# Contact with authorities

ISO 27002 Control 5.5

Control

The organization should establish and maintain contact with relevant authorities

Purpose

To ensure appropriate flow of information takes place with respect to information security between the organization and relevant legal, regulatory and supervisory authorities

Why is it important ?

- To facilitate the understanding about the current and upcoming expectations of these authorities
- To support information security incident management
- To support contingency planning and business continuity processes
- To anticipate and prepare for upcoming changes in relevant laws or regulations

How can it be achieved ?

- Establish contacts with the competent authorities
- Maintain an appropriate flow of information regarding information security
- Specify when and by whom the authorities should be contacted
- Report information security incidents in a timely manner
- Maintain contacts to support the management of information security incidents
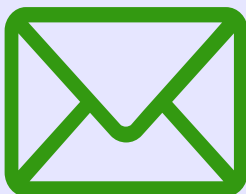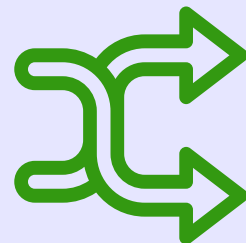
The pragmatic version

- A simple file / table
- Fire department / Police / Ambulances
- Local CSIRT
- National CSIRT
- Regulation specific authorities

Link with other frameworks

- NIST 800-53 rev5 : IR-6
- NIST CSF 2.0 : NA

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