

Information security for use of cloud services

ISO 27002 Control 5.23

Control

Processes for acquisition, use, management and exit from cloud services should be established in accordance with the organization's information security requirements

Purpose

To specify and manage information security for the use of cloud services



Why it is an important control ?

- It addresses the crucial concept of shared responsibility inherent in cloud services, preventing security gaps
- It mandates defining exit strategies to manage data portability and asset return upon conclusion of the service

How can it be implemented ?

- Establish and communicate a topic-specific policy on the use of cloud services
- Define and communicate all relevant information security requirements associated with the service use
- Review cloud service agreements (even if pre-defined) against the organization's requirements
- Conduct relevant risk assessments and ensure management acceptance of residual risks
- Define procedures for monitoring, reviewing, and evaluating the ongoing use of cloud services



Dangers to avoid

- Believing the CSP assumes all information security responsibility - responsibility is typically shared and must be clearly allocated
- Assuming the agreement is easily negotiable - often, agreements are pre-defined and must be reviewed against organizational needs

Link with other frameworks

- NIST 800-53 rev5 : SA-1, SA-4, SA-9, SR-5
- NIST CSF 2.0 : NA



Renaud Dardenne
Aspalia Consulting